

Privacy Notice

THE NOTICE FOR PERSONAL DATA PRIVACY
JAMJOOM PHARMACEUTICALS FACTORY COMPANY

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1. Notice Purpose

This Privacy Notice outlines how Jamjoom pharmaceuticals factory company (herein after refer to as "Jamjoom Pharma or JP") collects, uses, and discloses Your Personal Data in accordance with applicable laws, specifically the Saudi Personal Data Protection Law ("PDPL") as issued under Royal Decree No. (M/19) dated 9/2/1443H and amended by Royal Decree No. (M/148) dated 5/9/1444 AH and implementing regulations of Personal data protection Law.

2. Notice Scope

The scope of this Notice applies to Jamjoom Pharma KSA employees, clients, contractors, and third parties who either have a direct or indirect relation with Jamjoom Pharma to process, share, or retain Personal Data. This document applies to all individuals in the Kingdom of Saudi Arabia ("KSA") whom Jamjoom Pharma process Personal Data on behalf of.

3. Reference

- Saudi Personal Data Protection Law (PDPL).
- Implementing Regulations of PDPL

4. Definitions

For the purposes of this Privacy Notice:

- **Account** means a unique account created by or for You to access Jamjoom Pharma's Website or parts thereof.
- **Company** (referred to as either "the Company", "We", "Us" or "Our" in this Notice) refers to Jamjoom Pharma, Kingdom of Saudi Arabia.
- Cookies are small files that are placed on Your computer, mobile device, or any other device by a website, containing details of Your browsing history on that website among its many uses.
- **Country refers to:** Kingdom of Saudi Arabia "KSA".
- Device means any device that can access the Website such as a computer, a cell phone, or a digital tablet.
- **Personal Data** refers to every data – of whatever source or form – that could lead to the identification of an individual specifically, or make it possible to identify him directly or indirectly, including but not limited to: name, personal identification number, addresses, contact numbers, license numbers, records, personal property, bank account and credit card numbers, fixed or moving pictures of the individual, and other data of personal nature.
- **Website** refers to Jamjoom Pharma's website <https://www.jamjoompharma.com/>
- **Service Provider** means any natural or legal person who processes data on behalf of Jamjoom Pharma. It refers to third-party companies or individuals employed by Jamjoom Pharma to facilitate the Website or the business, to provide services, or to assist Jamjoom Pharma in analysing how the Website is used.

- **Third-party social media Service** refers to any website or social network website through which a User can log in or create an account to use the Service.
- **Usage Data** refers to data collected automatically, either generated using the Website or from the Website infrastructure itself (for example, the duration of a page visit).
- **You** mean the individual accessing or using Jamjoom Pharma’s Website, or any legal entity on whose behalf such individual is accessing or using the Website, as applicable.

5. Notice Statement

5.1 Collecting & Using Personal Data

5.1.1 Information JP Collects

Jamjoom Pharma collects information about You through three primary methods:

- directly from your input,
- from third-party sources, and
- via automated technologies.

5.1.1.1 Data You Provide to Us:

- When You utilize Jamjoom Pharma's Website, we may gather information about you (“Personal Data”), which may include:
 - Contact details such as Your name, email address, postal address, social media handles, address, state, province, ZIP/postal code, city, phone number, and any other Personal Data as defined by applicable laws and regulations in the Country.
- If applying for a job, details like employment history, nationality, date of birth, and other pertinent information are necessary for conducting background checks.
- Account login credentials such as usernames, passwords, password hints, and similar security information.
- Additional account registration and profile details such as job title, educational background, professional qualifications, and photo.
- Comments, feedback, and other information You provide to Jamjoom Pharma, including search query data and inquiries.
- Interests and communication preferences, including preferred language.

5.1.1.2 Tracking Technologies and Cookies:

- Jamjoom Pharma’s web services may automatically gather information on how you and your device interact with the Service, including:
 - Computer, device, and connection details such as IP address, browser type, version, operating system, installed software, mobile platform, unique device identifier, and other technical identifiers, as well as error reports and performance data.

- Usage data such as the features used, selected settings, URL clickstream data including date/time stamps and referring/exit pages, search terms used, and pages visited or searched on the website.
- For location-aware Services, information on the region, city, or town where Your device is located, to provide relevant content based on your geographical location. Additionally, when you access the website via a mobile device, Jamjoom Pharma may automatically collect specific information such as the type of mobile device used, its unique ID, the IP address, mobile operating system, type of mobile Internet browser, unique device identifiers, and other diagnostic data.

5.1.2 For What Purposes Do We Use Your Personal Data

Depending on interactions with Jamjoom Pharma, we may utilize your Personal Data for the following purposes:

- For Employment purpose
- Managing Your requests.
- Commercial activities such as contacts, billing, sales invoicing, product delivery, order processing, payments for goods/services, permissible marketing activities, procurement of materials/equipment, supplier due diligence, customer screening processes, licensing agreements, and non-disclosure agreements.
- Maintaining and operating our website and business.
- Compliance with legal obligations, resolving disputes, enforcing agreements, or as otherwise permitted by law.
- Contacting you via email, telephone calls, SMS, or other electronic communications (e.g., push notifications from mobile applications) regarding updates or informative communications related to functionalities, products, or contracted services, including security updates when necessary or reasonable for implementation.
- Providing news, special offers, and general information about other goods, services, and events like those previously purchased or inquired about, unless You have opted out from receiving such information.
- **Business transfers:** Evaluating or conducting mergers, divestitures, restructurings, reorganizations, dissolutions, or other sales or transfers of some or all Jamjoom Pharma's assets, whether as a going concern or part of bankruptcy, liquidation, or similar proceedings, wherein Personal Data held by Jamjoom Pharma about its Service users may be among the transferred assets.
- **Other purposes:** Utilizing Your information for data analysis, identifying usage trends, and assessing the effectiveness of promotional activities.

5.1.3 Disclosure/Sharing of Your Information

Jamjoom Pharma may disclose Your Personal Data in the following circumstances:

- **With Service Providers:** We may share your Personal Data with Service Providers to monitor and analyse the use of our Service, and to contact You.

- **For business transfers:** Your Personal Data may be shared or transferred in connection with, or during negotiations of, any merger, sale of Company assets, financing, or acquisition of all or a portion of Our business by another company.
- **With business partners:** Your Personal Data may be shared with Our business partners to offer You specific products, services, or promotions.
- **With other users:** If you interact with other users or register via a Third-Party Social Media Service, your name, profile, pictures, and activity descriptions may be visible to Your contacts on that service. Similarly, other users can view Your activity descriptions, communicate with You, and view Your profile.
- **With Your consent:** We may disclose Your Personal Data for other purposes with Your explicit consent. Additionally, Your Personal Data may be disclosed if we have a good faith belief that such disclosure is necessary to:
- Comply with applicable laws, regulations, legal processes, or other legal obligations.
- Detect, investigate, and prevent security, fraud, or technical issues.
- Protect the rights, property, or safety of Jamjoom Pharma, Our users, employees, or others.

5.1.4 International Data Transfers

We store and process Your Personal Data in various jurisdictions, including the Kingdom of Saudi Arabia. Your Personal Data may be shared with and processed by Jamjoom Pharma or its subsidiaries outside of the country where it was collected. The laws governing the processing of such information in these jurisdictions may be less stringent than those in Your country. Additionally, your information may be processed by staff operating outside of Your country. We will take all reasonable steps required by applicable data protection laws to ensure Your information is treated securely and in accordance with this Notice and applicable law.

5.1.5 Data Retention

We retain Your Personal Data until it is made anonymous or destroyed as necessary to provide the Service, fulfil requested transactions, or for other essential purposes such as complying with legal obligations, maintaining business records, resolving disputes, ensuring security, detecting and preventing fraud and abuse, and enforcing our agreements. Usage Data is generally retained for a shorter period unless needed for security enhancements or Service improvements, or retention is legally mandated.

5.1.6 Data Destruction

Upon the cessation of the purpose for which Your Personal Data was stored, Jamjoom Pharma will securely destroy it in accordance with internal policies or anonymize it, subject to applicable laws. Should You require earlier deletion, you may request this by email at Jamjoom Pharma.

5.1.7 Data Security

Jamjoom Pharma is committed to ensuring the security of Your information. We have implemented appropriate physical, electronic, and managerial procedures to safeguard and secure the information we collect online, preventing unauthorized access or disclosure.

5.1.8 Your Rights

As the owner of Personal Data under applicable law, You have rights as defined in the PDPL (Personal Data Protection Law):

- **Right to information:** Know the justification for collecting Your Personal Data and the purpose for which it is processed.
- **Right to access:** Access and obtain a clear and comprehensive copy of Your Personal Data.
- **Right to rectification:** Request correction, completion, or updating of Your Personal Data.
- **Right to erasure:** Request deletion of Your Personal Data, subject to legal provisions.
- **Other rights:** Additional rights as provided by the PDPL and regulations. For processing based on legitimate interests, You may object by contacting Us in writing at the email address provided below. However, this may affect Your access to the Website.

5.1.9 Changes to this Privacy Notice

We may update this Privacy Notice periodically. Any changes will be posted on email with a revised date. We encourage You to review this Privacy Notice periodically for updates. Changes become effective upon posting on this page.